

CUSHIONS

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Also remember to remove cushions from furniture as often as possible during the first three months outdoors. Natural oils in the wood react with the surface layer and may stain fabrics.

To prolong the life of your cushions, we recommend regularly covering cushions or taking them indoors when not in use, and certainly during wet weather. This is especially true during initial weathering of new teak furniture when oils will leach out of the wood in damp conditions. Avoid storing cushions on the floor of areas that may attract rodents – you don't want to make a bed for mice!

If cushions do get wet from rain, unzip the fabric cover from the foam, and let the fabric and the foam air out separately to dry. Depending on the size of your cushion (especially for large sofa pieces), this may take up to a few days to fully dry. If you have difficulty removing the foam from the cover, leave it in. Simply unzip and tilt on zip end to “drain-dry”. It may take slightly longer to dry this way, but it will be easier than trying to get the foam back inside, as sometimes the foam is packed very tight. Ensure that the cushion is getting as much exposure as possible to air out on all sides when drying.

REGULAR CLEANING:

To prolong the new look of your fabrics, we recommended that you regularly (once every 1-2 months) brush off dirt to prevent it from settling deep in the fabric. Outdoor fabrics do not promote mildew growth, however, mildew may grow on dirt and other deposits on the fabric. Depending on what kind of fabric that you use, consult with the fabric manufacturer to find out what they recommend for general cleaning, but in most cases, simply scrub off dirt using a soft bristle brush with fresh water mixed a small amount of natural soap. Do not soak thoroughly, just enough to get the surface dirt off. Let the cushion air out to dry.

DEEP CLEANING:

If you choose to remove the cover from the foam insert, consult with your fabric manufacturer for deep cleaning recommendations.

Possible suggestions from your fabric manufacturer may include:

~Prepare a mild solution of one cup bleach plus two caps full of a natural soap per gallon of water and allow to soak in the affected areas. Scrub with a soft bristle brush. Rinse with fresh water. Allow to air dry – do not put fabric covers in the dryer.

~Wash in washing machine (gentle cycle), using natural soap. Do not add bleach to the washing machine and use cold or lukewarm water only. Again, line dry only – do not put covers in the dryer.

MORE ON CUSHION MAKING

Cushions are made-to-order in San Francisco. Our standard lead time for our custom-made cushions is 4 - 6 weeks from the receipt date of deposit and COM material (if applicable.) A 50% deposit is required on the total order to initiate cushion manufacturing. We cannot accept returns or cancellations on COM cushions. COM yardage requirements are estimates based on 54" wide fabric and will vary with patterns

Henry Hall Designs custom makes each cushion in San Francisco for every order we receive. Unless otherwise specified in writing, cushions will be manufactured following the standard outlines, as stated in our pricelist. Cushions are fabricated in Customer's Own Material (COM). If you need to order outdoor fabric, Henry Hall Designs will be happy to assist you.

CUSHION FILL:

Henry Hall cushions are filled with a standard, medium density, hypo-allergenic polyurethane foam. Cushions are approximately 2" thick, unless stated otherwise in our pricelist. Our cushions are meant to be taken indoors or covered during wet weather.

A Dacron® wrap is then covered around the foam interior. Dacron® is a polyester fiber –its properties include high tensile strength, high resistance to stretching, both wet and dry, and good resistance to degradation by chemical bleaches and abrasion.

If you live in an area of unpredictably rainy weather, or simply do not want to regularly store cushions when not in use, you can choose Dri-Fast® foam for your cushions. Dri-Fast® foam can be specified – see pricelist for charges. Please note that even cushions constructed of Dri-Fast® foam will have a longer lifespan if they are stored indoors when possible. Please note that no foam, not even Dri-Fast® foam is 100% mildew resistant. See notes below under “Initial Care & Regular Maintenance” if your cushions do get soaked through from rain.

CUSHION / FURNITURE COVERS:

If you prefer to cover your furniture to limit its exposure to sunlight, or to protect cushions from becoming wet, please ensure that the cover used is “breathable” and appropriate for teak wood. Contact Henry Hall Designs or companies such as KoverRoos (800-706-5225 or www.koverroos.com) for more info. Do not cover the furniture with a plastic or a tarp – the cover should be made of material which will allow vapor to pass through.

INITIAL CARE & REGULAR MAINTENANCE

Be sure to wipe down the furniture before first putting the cushions down.

and stripes. Please double-check in advance with our office if you plan to use a stripe or pattern fabric.

Note: We do not accept awning weight fabric for cushion construction and we maintain the right to refuse any fabric for cushion construction or charge an upcharge to work with unusual fabrics.

Please ship all COM yardage to: Henry Hall Designs, 175 De Haro Street, San Francisco, CA 94103 – Tel: 415.863.4868 Henry Hall Designs' invoice number (i.e. "040513C") must be marked on the packing slip along with any side mark or tag references to insure accurate and timely fabrication.

WARRANTY

We warrant our cushion construction and fill sold to the original owner to be free from defects in material and construction for 1 year of normal residential use. Defects include: faulty stitching or complete loss of foam shape.

Please contact your fabric manufacturer for warranty information on UV ray damage, color fading, or any other questions you may have.

Henry Hall Designs' warranty does not apply to: mildew growth due to negligence or other damage resulting from improper maintenance, misuse, or normal wear and tear. Henry Hall Designs is not responsible for replacing cushions that get wet when left out in the rain.

Also note, this warranty applies to our seat (and back) cushions only. We do not offer a warranty on our throw pillows.

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FDI MEMBER FROM JUNE 2002

